Due the COVID, Immigration Department published the resolution number DJUR-043-03-2019-JM, which one sets:

TOURIST VISA:

• The foreigners who entered the country after December 17, 2019, can stay in Costa Rica until May 17, 2020.

REFUGEE PROCESSES:

- 1. Appointments between March 17 to May 17 are suspended. These appointments can be rescheduled through the telephone number 1311.
- 2. Appointments between May 17 to August 14 will be attended.
- 3. Validity of the refugee card: refugee cards are extended until July 17, 2020.
- 4. Request of work permit: fill the form on www.migracion.go.cr and send it to refugio@migracion.go.cr
 The work permits will be granted a week later, Thursday and Friday, from 10 a.m. to 12 p.m.
- 5. Interviews: suspended between March 17 to May 17. They will be rescheduled from June 1st.
- 6. Cancellations and waivers: attention Monday to Friday, from 7 a.m. to 11 a.m.
- 7. Certifications: they must request by email and the respond will be for this way.
- 8. Travel document request: it must be requested by email and the resolution will be notified for this way.
- 9. Appeals: suspended between March 17 to May 17. The appeals are extended until May 20.
- 10. Copies and checking files: they must be requested by email refugio@migracion.go.cr Refugee will email the appointment dates to check the file or obtain the copies.

PASSPORTS:

- Expedition of Passports and Minor's exit permit will continue to work.
- Advancement in the delivery of Passports: through the email pasaportes@migracion.go.cr
- Certifications of entrances and exits: the certification must be requested by telephone at 1311 or through the web page www.migracion.go.cr

RESIDENCIES:

- New applications are suspended between March el 17 to May 17.
- VALIDITY OF POLICE RECORD AND BIRTH CERTIFICATES: They will be valid until July 17, 2020.
- Complete applications: the term will extend it until July 17.
- Lawyer Appointments. They are suspended between March el 17 to May 17. They will be rescheduled after May 18.
- Migratory Status Certification: it will be requested through the email certificacion_status@migracion.go.cr The certification will be sent for this way.
- Resolutions requested by CCSS to renew the residency: they must be requested through emailprevio_ccss@migracion.go.cr
- APPOINTMENTS TO OBTAIN THE RESIDENCY CARD: The appointments are suspended between March el 17 to May 17. These processes can be done through BCR or Correos de Costa Rica.

- Residencies based on marriage to a Costa Rican national can only be renewed at Immigration. The term will extend it until July 17.
- The rest of categories cannot be renewed through Banco de Costa Rica or Correos de Costa Rica, they must be done at Immigration Department and the term to renew will be extended until July 17.

VISAS:

• The consular and restricted visas are suspended until May 17, 2020.

NOTIFICATIONS:

• The notifications will be done via fax or email.

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